

**Multi-Agency Support Team (MAST)**  
**020 7364 3444 / 5601 / 5606 / 5358 / 7796 /**  
**3342 / 7828 / 6469 / 3181**

If there is a concern about the welfare of a child or young person and you would like to talk it through then you should contact the Tower Hamlets Children Services' Multi-Agency Support Team (MAST).

The Duty Officer will be able to discuss the concern, assist in deciding whether a referral is appropriate and facilitate the reporting of a referral in accordance with Tower Hamlets Safeguarding Children Partnership (THSCP) Procedures and to offer advice.

When there is a specific concern of a child protection nature whereby it is thought that a child has been harmed or at risk of being harmed then the MAST should then be contacted on 0207 364 3444 / 5601 / 5606 / 5358 / 7796 / 3342 / 7828 / 6469 / 3181 in the first instance to discuss the matter followed by the completion of the [LBTH MAST Request for Support Form](#) to [MAST@towerhamlets.gov.uk](mailto:MAST@towerhamlets.gov.uk).

The MAST operates between 9.00am and 5.00pm except at weekends and on public holidays. If the concern arises outside of the hours operated by the MAST and it is believed the child may be at immediate risk the Children's Social Care Emergency Out of Hours Duty Team or the Police should be contacted without delay.

Important contact information:

<p>The Multi Agency Support Team (MAST) <b>Note – information should only be emailed following prior discussion with the Duty Officer.</b></p>	<p><a href="mailto:MAST@towerhamlets.gov.uk">MAST@towerhamlets.gov.uk</a>.</p>
<p>Children's Social Care Emergency Out of Hours Duty Team (5.00pm onwards and weekends)</p>	<p>020 7364 4079</p>

# **MULTI – AGENCY SUPPORT TEAM (MAST)**

**0207 364 3444**

**/ 5601 / 5606 /**

**5358 / 7796 / 3342**

**/ 7828 / 6469 / 3181**

direct line 9.00am – 5.00pm weekdays  
(excluding bank holidays)

Designated  
Safeguarding Lead:..... Amanda Lambert (Deputy HT)

Date..... 22.09.2025