



**beatrice tate school**

## **SUBJECT ACCESS REQUEST PROCEDURE**

This procedure is to formally set out the guidelines which must be adhered to for all requests when an individual wants to see a copy of the information the School hold about them.

All requests should be made in writing to the Data Protection Officer at [dpo@beatricetate.towerhamlets.sch.uk](mailto:dpo@beatricetate.towerhamlets.sch.uk)

### **Subject Access Requests (SAR)**

#### **What is a valid subject access request?**

When a subject access request is received the following should be considered for validity:-

- A request can be made by email, in hard copy, via social media or verbally. It is good practice to ask the individual to make their request in writing to ensure there is no misunderstanding as to what is required and to provide an audit trail.
- If someone finds it impossible or unreasonably difficult to make a subject access request in writing, the School may have to make a reasonable adjustment for them under the Equality Act 2010. The School might also have to respond in a format which is accessible to a disabled person, such as Braille, large print, email or audio formats. If an individual believes the School have failed to make a reasonable adjustment, they may make a claim under the Equality Act or it may be appropriate for the individual to view the information on site.
- The request does not need to mention the UK General Data Protection Regulation, Data Protection Act or the fact that it is a subject access request if the individual is asking for their own personal data.

#### **Information required before responding**

1. Full details of information required and completion of the appropriate Subject Access Request form if necessary.
2. If the School is unsure of the identity of the individual making the subject access request the School must ask for Proof of identity – birth certificate, passport, driving licence, utility bill. Name, current address and date of birth must be proven so the School may need more than one proof of identity document.
3. Consent from age 13 and up providing the young person is considered mature enough to understand their rights, if not, then those with parental responsibility may make a subject access request on their behalf.
4. Proof of Parental Responsibility – If mother of a child this would automatically be assumed along with her identification. Father must provide either a marriage certificate dated before the child is born, birth certificate where father is named, PR agreement with the mother or a PR order from the Court.
5. Parental consent for children under 13.
6. In the case of a solicitor requesting information for ongoing legal proceedings written consent must be provided.
7. Copy of disclosed documents to be kept on a secure system.
8. It is not acceptable to amend or delete data to prevent its disclosure.
9. When a SAR is received for an educational record a response must be provided within 15 school days. For any other request a response must be provided within one calendar month wherever possible. If this time limit cannot be met, then the requestor must be informed.

## SUBJECT ACCESS REQUEST (SAR) PROCEDURE FLOW CHART



Request is checked to ensure it contains the following:-

- Full name, address and date of birth of applicant
- Proof of identity (where required)
- Application provides enough data to identify where the records are being held

Acknowledgement letter/email to be sent to requester. Clarify request if necessary

Collate information and send to DPO.

Application must be completed within 15 school days if a pupil's educational record has been requested and one calendar month for other requests wherever possible.

All correspondence must be kept on file for 2 years and then deleted.